

Our Mission

Transforming lives by providing support and fostering partnerships that empower people to live the lives they want.

Our Values

Respect gained through positive recognition of the importance of all individuals;

Person-Centered Planning to support each person to reach his or her full potential;

Partnerships between DDA and clients, families and providers, in order to develop and sustain supports and services that are needed and desired;

Community Participation by empowering individuals with developmental disabilities to be part of the workforce and contributing members of society.

Our Vision

Supporting individuals to live in, contribute to, and participate in their communities;

Continually improving supports to families of both children and adults;

Individualizing supports that will empower individuals with developmental disabilities to realize their greatest potential;

Building support plans based on the needs and the strengths of the individual and the family; and

Engaging individuals, families, local service providers, communities governmental partners and other stakeholders to continually improve our system of supports.

Contact us

Visit us online at:
dshs.wa.gov/dda/service-and-information-request

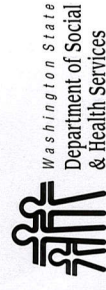
Find an office at:
dshs.wa.gov/DDA/dda/find-an-office

Call us:

Counties	Phone
Chelan, Douglas, Ferry, Grant, Lincoln, Okanogan, Pend Oreille, Spokane, Stevens	(800) 319-7116
Adams, Asotin, Benton, Columbia, Franklin, Garfield, Grant, Kittitas, Klickitat, Walla Walla, Whitman, Yakima	(866) 715-3646
Island, San Juan, Skagit, Snohomish, Whatcom	(800) 567-5582
King	(800) 974-4428
Kitsap, Pierce	(800) 735-6740
Clallam, Clark, Cowlitz, Grays Harbor, Jefferson, Lewis, Mason, Pacific, Skamania, Thurston, Wahkiakum	(888) 707-1202

People needing support with hearing or communication can call the Washington Telecommunication Relay Service by dialing 7-1-1 or 1-800-833-6388 (TTY).

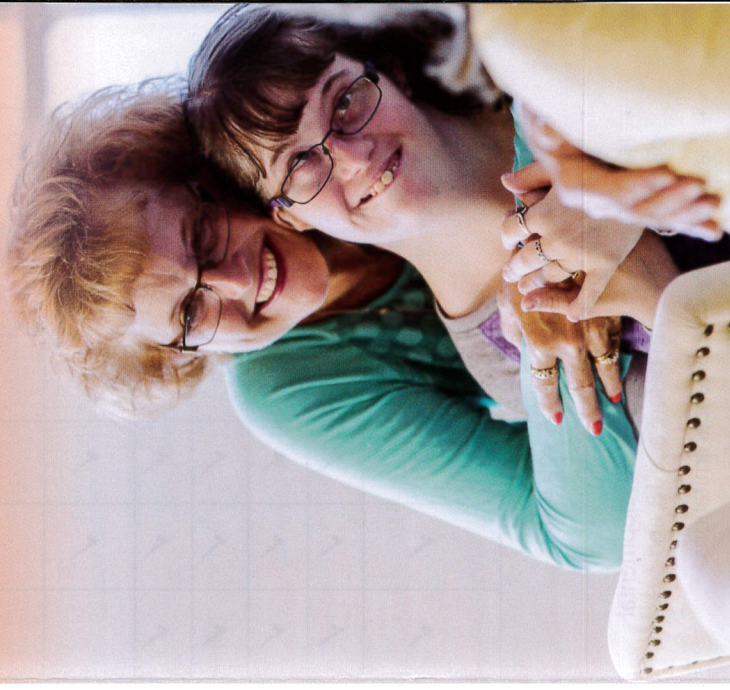
It is the policy of DSHS that persons shall not be discriminated against (in employment or service) because of race, color, creed, religion, national origin, sexual orientation, age, sex, presence of any sensory, mental or physical disability, use of a trained dog guide or service animal by a person with a disability or veteran status.



Transforming lives

DSHS 22-722 (Rev. 6/17)

A Guide to Eligibility, Supports and Services



Transforming lives

Developmental Disabilities Administration

DDA eligibility

Apply for Developmental Disability Administration (DDA) eligibility if you or your child have one of the conditions below.

Eligibility by age	0-3 years	4-9 years	10-17 years	18 and over
One Developmental Delay	✓			
Three or more Developmental Delays	✓	✓		
Medically Intensive Children's Program	✓	✓	✓	
Intellectual Disability		✓	✓	✓
Cerebral Palsy		✓	✓	✓
Epilepsy		✓	✓	✓
Autism		✓	✓	✓
Another neurological, or other condition similar to ID		✓	✓	✓

To be found eligible for DDA you must:

- Be a Washington State resident,
- Have evidence of a qualifying developmental disability that began before age 18, and
- Have evidence of substantial limitations.

Learn more about DDA eligibility at: www.dshs.wa.gov/dda/consumers-and-families/eligibility

For more information, visit the DDA website at: www.dshs.wa.gov/dda

What are some of the services DDA offers?

- Early Intervention for children birth to three
- Personal Care and Relief Care
- Respite Care
- Skills Acquisition Training
- Assistive Technology
- Personal Emergency Response
- Caregiver Management Training
- Community Transition Services
- Nurse Delegation
- Employment Supports
- Community Access
- Home and Vehicle modifications
- Equipment and supplies
- Specialized nutrition and clothing
- Counseling and Behavior Support
- Nursing
- Community Engagement
- Residential Services
- Crisis prevention, intervention and stabilization services
- Person-Centered Planning
- Supported Parenting for the client
- Peer Mentoring

Participation in DDA services is voluntary

DDA strives to develop and implement public policies that will promote individual worth, self-respect, and dignity such that each individual is valued as a contributing member of the community. State and federal funds are used to provide or buy supports and services for the eligible person and their families. Resources are limited and needed services may not always be available.

Access to services depends on:

- Meeting eligibility requirements for a specific service,
- An assessed need for the service, and
- Available funding for the service.

Frequently asked questions

How do I apply for DDA eligibility or if I am already a DDA client, how do I request services?
Call us at one of the numbers in the brochure or go online at: www.dshs.wa.gov/dda/service-and-information-request

How do I find a provider?

Answer: Contact your case manager. They can give you lists of qualified providers or offer search tools to locate qualified providers in your area.

Does DDA offer crisis or emergency services?

If you are in the process of applying for DDA eligibility, DDA may be able to assist with information referral and access to some services while your application is being reviewed. If you are already DDA eligible, contact your case manager.

What support is available for children under age three?

Early intervention is provided as part of the Early Supports for Infants and Toddlers program in partnership with the Department of Early Learning and local lead agencies. To learn more call the Family Health Hotline at (800) 322-2588 or go online at: Parenthelp123.org. Ask your case manager if other services may be available.



Road Map to Services and Supports

for Children and Families



Developmental Disabilities Administration

Our Commitment to You

The Department of Social and Health Services' (DSHS) Developmental Disabilities Administration (DDA) is committed to making sure that your rights are protected.

As a DDA client, you must have a representative who can talk with you about the meaning of any change in your services or supports, as well as your appeal rights. If you don't have a representative, DSHS will help you find one.

DSHS will send you and your representative Planned Action Notices (PANs) every time there is a change in your services or eligibility. The notice will let you know what is happening, how to appeal if you disagree, and the timelines for appealing the decision.

Administrative hearing rights allow you to appeal decisions regarding service or eligibility changes. Information about administrative hearing rights will be found in your PAN.

Eligibility for services is determined by an assessment completed by your Case Resource Manager. Sometimes, eligibility for a specific service is also based on income.

Availability of services may be limited by funding or enrollment limits. Participation in all DDA services is voluntary.

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How do I apply for DDA or request service if I am already eligible?

Go online, call us on the phone, or come see us

Go online at:

dshs.wa.gov/dda/service-and-information-request

To find our locations go to:

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Up to Services and Supports for Children and Families



Age 4 and Age 10

Reapply for eligibility if DDA notifies you that your child's eligibility expires.



Age 14 to 21

Your school can help you with Pre-employment transition services. Build self-advocacy, social and independent living skills. Explore jobs and post-secondary education. Have work-based learning experiences.



Age 18

Apply for Supplemental Security Income (SSI).



Age 20

Eligibility is reviewed. Respond to requests for information.



Age 3

Children start the transition to the local school system. The school district will determine if your child qualifies for preschool special education services. Special Education and related services will be developed through an Individualized Education Program (IEP) prior to your child's third birthday.



Age 19 and beyond

Connect with the Division of Vocational Rehabilitation for support with post-secondary education, vocational training, career development and/or job search assistance. DDA provides employment support you in work long-term.

Some may be eligible for DSHS programs and services. Contact DDA to learn more.

Home and Community Based Waiver

- Community Transition Services
- Nurse Delegation
- Respite Care
- Architectural and Vehicular modifications
- Equipment and supplies
- Specialized clothing
- Counseling and Behavior Support
- Nursing
- Community Engagement
- Residential Services
- Therapeutic Services, such as occupational, physical or communication therapy
- Crisis prevention, intervention and stabilization services
- Psychiatric services
- Person-Centered Planning
- Supported Parenting for the client
- Peer Mentoring
- Employment Supports
- Community Access

Path to Services and Supports for Children and Families



Age 4 and Age 10

Reapply for eligibility if DDA notifies you that your child's eligibility expires.



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Choice

Care

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Response

Training