

Great Rivers Behavioral Health Administrative Services Organization

Policy Title:	Continuous Quality Improvement	Policy No. 8001.01
Category:	Quality Management	Date Adopted: 02/14/2020 Date Revised: Date Reviewed: 04/28/2021
Reference:	Washington Administrative Code; Washington State Health Care Authority (HCA) Contract with Great Rivers Behavioral Health Administrative Services Organization	

Policy:

- 1.1. Great Rivers Behavioral Health Administrative Services Organization (Great Rivers BH-ASO) shall implement a process for continuous quality improvement in the delivery of culturally competent behavioral health services.

Procedure:

- 2.1 Great Rivers BH-ASO shall establish and maintain a Quality Management Committee (QMC), which shall be coordinated by the Great Rivers BH-ASO Quality Management Manager and under the direction and oversight of the Great Rivers BH-ASO Medical Director. The QMC shall meet at least quarterly and shall fulfill its responsibilities as detailed in the Quality Management (QM) Plan.
- 2.2 The QM Plan shall be reviewed by the Great Rivers BH-ASO Advisory Board with recommendations to the Great Rivers BH-ASO Governing Board. The QM Plan shall be approved by the Great Rivers BH-ASO Governing Board and submitted to the Washington State Health Care Authority (HCA) for review and/or approval upon request. The QM Plan shall be updated annually and approved by the Great Rivers BH-ASO Governing Board.
- 2.3 The QM Plan and any revisions must include the roles, structures, functions and interrelationships of all the elements of the quality management process, including but not limited to the Great Rivers BH-ASO Advisory and Governing Boards, clinical and management staff, and Ombuds Services.
- 2.4 The QMC, through the Great Rivers BH-ASO Quality Management Manager, shall report to the Great Rivers BH-ASO Governing Board.

POLICY SIGNATURE

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Trinidad A. Medina
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Trinidad Medina
Chief Executive Director

6/29/2021

Date