

# Great Rivers Behavioral Health Administrative Services Organization

Policy Title:	<b>Assistance with Medicaid Enrollment</b>	Policy No. <b>6018.02</b>
Category:	Clinical	Date Adopted: 1/10/2020 Date Revised: 11/3/2021 Date Reviewed: 06/08/2021, 5/23/2023
Reference:	Washington Health Care Authority (HCA) Contract	

## PURPOSE

- 1.1. Medicaid enrollment assistance

## POLICY

- 2.1. All Medicaid eligible non-enrolled individuals will be given assistance in enrolling in the Medicaid system.

## PROCEDURES

- 3.1. Individuals who contact Great Rivers Behavioral Health Administrative Services Organization (Great Rivers BH-ASO) shall be given assistance with Medicaid enrollment from the clinical team.
- 3.2. Great Rivers BH-ASO Care Coordination staff will provide assistance to the individual in connecting with Washington Healthplanfinder, <https://www.washingtonhealthplanfinder.org/apple.php>, or its successor.
- 3.3. Per contract, all Great Rivers BH-ASO providers shall conduct financial eligibility verification, for individuals who may be eligible to be enrolled in services, to determine financial eligibility.
  - 3.3.1. For those needing assistance in Medicaid enrollment, the in-person assistor at provider agencies shall assist individuals in the Medicaid enrollment process.
- 3.4. The 5-County (Cowlitz, Grays Harbor, Lewis, Pacific Wahkiakum) Human Services departments in this region will help in Medicaid enrollment.

## ATTACHMENTS

None.

POLICY SIGNATURE

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*Trinidad I. Medina*  
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10/19/2023

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Trinidad Medina,  
Chief Executive Director

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Date