## Great Rivers Behavioral Health Administration Services Organization

Policy Title: MCO and HCA Billing Policy

Category: Fiscal Date Adopted: 6/12/2020
Date Revised:
Date Reviewed:

Reference: WAC
Washington State Health Care Authority (HCA) Contract

#### **POLICY:**

1.1. In accordance with the contractual obligations agreed to by both parties, the Great Rivers Behavioral Health Administrative Services Organization (Great Rivers BH-ASO) will receive payments from MCOs on a per member per month basis and submit claims for payment and have a reconciliation process for services and leakage provisions in the contracts. For Medicaid clients who receive a crisis service from Great Rivers BH-ASO and are not assigned to an MCO, the contracted crisis service provider will bill HCA and reimburse the third-party resources to Great Rivers BH-ASO.

### PROCEDURE:

- 2.1. Great Rivers BH-ASO will receive payments from the MCOs as stated per their individual contracts. The contract methodologies include:
  - 2.1.1. Per member per month fees based on the 834 information and payments provided by the MCO;
  - 2.1.2. Cost Reimbursement;
  - 2.1.3. Monthly reconciliation to actual costs or agreed upon fees times the volume of services and/or:
  - 2.1.4. Reconciliation of out of region clients as required in the contract's leakage requirements
- 2.2. All Medicaid client assigned to an MCO will be billed under one of the following methods:
  - 2.2.1. As a client covered under the per member per month contract or out of region Medicaid client billed on a fee for service basis from the leakage language in the contract;
  - 2.2.2.Cost Reimbursement plus administrative percent base on the actual cost from the reimbursement language in the contract or;
  - 2.2.3. Agreed upon fees times the volume of services from the reimbursement language in the contract
- 2.3. The process will be done base on the data sent to each MCO.
- 2.4. Reconciliations of monthly capitation payments will be done according to each MCO contract requirement base on the data sent to each MCO. Retroactive adjustments will be made within ninety (90) days after the MCO receives notification from the State or per the contractual obligations. Deductions and additions for capitation leakage shall be made from each monthly payment. Reconciliation of capitation-based payments will be done within sixty (60) days or per the contractual obligations. Claim based payments will be reconciled to submitted claims and corrections and adjustment made if necessary.
- 2.5. Great Rivers BH-ASO providers will be paid from clean claims submitted. Clean claims are defined as "a claim that has no defect or impropriety". Data from encounters shall be submitted electronically to each MCO for their covered members.

# Great Rivers Behavioral Health Administration Services Organization

#### **ATTACHMENTS**

None

| POLICY SIGNATURE                    |              |  |
|-------------------------------------|--------------|--|
| DocuSigned by:                      |              |  |
| Edna J. Fund                        | 6/12/2020    |  |
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| Edna J. Fund, Chair                 | Date         |  |
| Great Rivers BH-ASO Governing Board |              |  |